



OUTSTANDING SMALL BUSINESS

Nomination Form

Nominee

Name: _____

Company: _____

Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ Email: _____

Year Established: _____ Number of Full-Time Employees: _____

Nominator

Name: _____

Company: _____

Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ Email: _____

About the Nominee:

On a separate sheet, describe the nominee, listing how he/she meets the award criteria.

Supporting Documents:

Please contact 1-2 individuals to supply supporting documentation to accompany your nomination form. Support documents can take the form of letters, emails, news articles, etc.

Submission:

Return completed nominations by April 30th
Lisa Dobbins, Saginaw County Chamber of Commerce
515 N. Washington Ave., 3rd Floor, Saginaw, MI 48607
or by email to lisa@saginawchamber.org

Nominations received after the due date will be considered for the following year.

Dear Saginaw Chamber Of Commerce,

I am nominating Storage Of America for the Outstanding Small Business Award.

The Storage Of America staff runs the Saginaw Storage Of America location like it was their own home. They make sure everyone is treated like family; they make sure the location is spotless, and make the storage rental process an easy part of your day, instead of a stressful one. They are the nicest people you will ever meet. When out and about in the community they treat everyone with the utmost respect. It doesn't matter if you are a janitor or a CEO, you get treated the way all people should be. In the facility, they will personally take you down to your unit and learn about your life. They are one of those people who do not pretend to listen to your stories, but actually listen to what you have to say. Not everyone who rents storage is going through a good stage of life, the staff at Storage Of America can be the shoulder you can cry on. Most people are so focused on themselves now a days but the Storage Of America staff focus on the people around them. They provide tenants with more than just great customer service. They provide them with friendship and understanding.

Other than providing outstanding customer service, Storage Of America also tries to help out the community in any way they can. Storage Of America has partnered up with global organizations to help the world the best they can. They teamed up with Operation Smile to donate a portion of their funds to helping people with cleft palates get the surgery that they need. They also have most recently teamed up with Feeding America to make sure that tenants' rents are providing meals to those in need. When you rent with Storage Of America, you aren't just renting to a large corporation, you are renting with a family-owned company that gives back in any way that they can.

With Storage Of America, you aren't just an employee, you are a member of the family. Storage Of America makes you feel connected, makes you feel like you are doing good for your community. It is more than just storage, it is family, it is love, it is stories, it is community, it is opportunity...

Dear Whomever It Concerns,

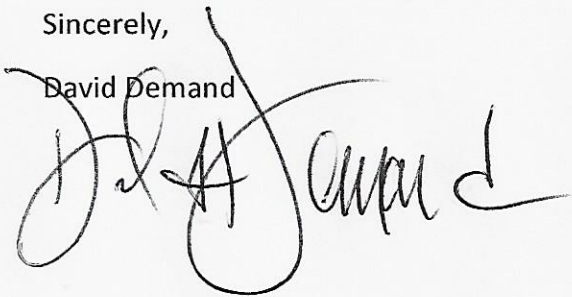
I am a tenant at the Storage Of America's Saginaw location. When I first approached the property, I had a discussion with the property manager about what I needed. We searched the property and toured multiple units to find the perfect storage unit for my needs.

Every month when I stop in to make my payment the office recognizes me and calls me by name. They even remember things that I mentioned to them when I first rented. I have never been at a Storage facility that makes me feel so important. They have that 'old school' approach to customer service. They actually personalize when they are talking to you to make you feel less like a customer and more like a friend.

The thing I most appreciate about this company is personal attention and great customer service. I would recommend Storage Of America to anyone who requires storage.

Sincerely,

David Demand

A handwritten signature in black ink, appearing to read "David Demand", written over the printed name.

What Our Customers Are Saying



Easy to rent and easily accessible. Storage of America is great
??????

Shanda Smith



Great for storage, but beware the bathrooms

Rebecca Wigley



Indoor storage with huge entrance big enough for box trucks. Fairly
priced units with plenty to choose from. The office area has two
entrances with double door access. Very clean and modern besides
the flooring which I'm sure they have plans to upgrade as well.

Rate N'Review



Wonderful experience, exceptional customer service and very
clean facility. Definitely recommend!!!

Ashley "AshElizabeth"



The people that work here are phenomenal honestly. The
directions area bit off, but I absolutely will be going here for any
storage needs in the future, and would highly suggest to my family
and friends

Rebecca Yager